

# WNEWS

Wentworth Community Housing  
Tenant Newsletter

Issue 23 December 2014



## Message from the Chief Executive Officer

Welcome to the summer edition of WNews. Inside this edition you will find office closure dates over the Christmas period, information about notifying Wentworth if you are away over the holidays, our "What's on" column and updates about projects and events across the community.

On behalf of the Board and all the staff at Wentworth I would like to wish you a safe and happy Christmas and New Year.

I hope you enjoy this edition of WNEWS!



Nick Sabel | Chief Executive Officer



## Annual General Meeting

Our AGM was held at Riverstone Neighbourhood Centre on Friday 21st November 2014 and highlighted our achievements during 2013 – 2014. Thank you to all who attended and if you wish to view the latest Annual Report please visit our website.

A special thanks to guest speaker Karyn Walsh from Micah Projects, Riverstone High School and Riverstone preschool students for their performances and to the Men's Shed for assisting with catering.

## Going on holidays?

If you are going away over Christmas or anytime during the year or due to medical reasons, it is important that you notify us, so we can note it on our system.

You will need to provide us with an emergency contact just in case we need to contact you, so that we do not get concerned about your well-being or that you may have left your property.



## What's on

### Blacktown/Riverstone

All events will be held at Riverstone Neighbourhood Centre, Sam Lane Complex, Park Street, Riverstone

#### Koori Christmas

Friday 5th December,  
3:30pm – 6:30pm

#### Youth – January School Holiday Program

12th, 15th, 19th and 22nd of January 2015  
For more information call Rae or Bishop on 9627 3622

#### Mini Youth – January School Holiday Program

13th and 20th of January 2015  
For more information call Rae or Bishop on 9627 3622

#### Koori Cuppa and BBQ

2nd and 4th Monday of every month, 10:30am – 1:00pm

### Penrith

#### Cranebrook Estate Christmas Party

Thursday 4th December  
3:00pm – 6:00pm at Koolyangarra Park, off Pendock Rd, Cranebrook

#### Just Because Afternoon Tea

Monday 8th December  
1:00pm – 2:30pm at Kingswood Neighbourhood Centre, 19 Bringelly Road, Kingswood

### Hawkesbury

#### Hawkesbury Homelessness Hub

Thursday 4th December  
9:00am – 12:00pm at St Matthews Church Hall, Moses Street, Windsor

## Office Closures over the Christmas and New Year Period

### Penrith office

10th December – Office closed  
24th December – Office to close at 1:00pm  
25th – 26th December – Office closed  
29th – 31st December – Normal operating hours  
1st January – Office closed

### Katoomba and Hawkesbury Offices

10th December – Office closed  
Office closed from 1:00pm on  
24th December, reopening 8.30am on Monday 5th January 2015.

For emergency maintenance when our offices are closed, please call 1300 761 315.

## Tenant Engagement and Advisory Members (T.E.A.M)

### "Just Because" Morning Tea

Hello to the readers of the Wentworth WNEWS,

My name is Diana and I am one of your T.E.A.M members. On Monday 20th October 2014, myself and other T.E.A.M members as well as Wentworth staff made a trip to Riverstone to have a lovely "Just Because" morning tea and chat with local residents and see if we could assist in providing support and answer questions that sometimes face to face makes it easier.

I am happy to report that the morning was a huge success with a couple of residents receiving the additional support they required. Thank you to the Riverstone Community Centre for making us feel welcome and for the additional support services that attended.

We have one last morning tea for this year, on Monday 8th December at Kingswood Neighbourhood Centre, Kingswood at 1.00pm – 2.30pm. All are welcome to attend and have a chat, a cuppa and a piece of cake. We look forward to seeing as many of you out there as possible.

Remember to keep a lookout in our "What's on" column for dates for next year.

*"As part of the T.E.A.M I attended the "Just Because" morning tea at Riverstone where we met some of the local residents. It was a very pleasant morning. We had interesting discussions with everyone and felt personally a lot was achieved. Looking forward to next one at Kingswood."* – Sheila, T.E.A.M Member

## Interested in participating in the T.E.A.M?

WNEWS is based on topics of interest raised by the T.E.A.M. If you are interested in participating, please **contact Lisa on (02) 4777 8080** or email **admin@wentworth.org.au** attention to Lisa.



### Maintenance Queries

Remember for all Maintenance Queries please ring **02 4777 8000** (select option 1).



### RENT STATEMENTS

Your rent statement included with this newsletter was printed as at 24 November 2014. If you have made payments after this date they will appear on your next rent statement.

# Good News Stories

## Parker Street, Complex

Wentworth's Parker Street complex in Penrith is now fully tenanted and all the residents settled in. The new complex is now home to some of our over 55 residents. One of our residents invited us to take some pictures of her beautiful unit and to share her thoughts on her new home and the complex.

*"I am so appreciative to have something that is so nice ... I am lucky to have a home where I am not confined and something that is mine, where I'm not a burden. I feel so calm and happy here"* – Erin

As the photos show Erin is proud of her new home and has created a special place for herself, where she foresees she will never leave.

It was an honour to be allowed a glimpse into the home and life of one of our residents who was happy to share this with us.



## Riverstone Community Connections Committee

Wentworth Community Housing is currently facilitating the newly formed Riverstone Community Connections Committee (RCCC), in partnership with a range of government and non-government organisations, businesses and community members. The RCCC is working to build a collective vision and plan, working collaboratively towards positive outcomes for the Riverstone Community.

We are currently looking for residents of Riverstone to join the committee to work together with an emphasis on community engagement and resident participation in developing sustainable solutions and outcomes for the Riverstone community.

## Riverstone Community Connections Committee

### Expressions of Interest for Residents

The RCCC members are calling for interested community members to nominate to become members of the newly formed Committee.

Expressions of interest are open to all residents of Riverstone and surrounding areas, with approximately 6 new community members to join the group.

We are looking for community members to represent all of the community including:

- › Young people (18-25 years)
- › Aboriginal community members
- › Residents of Riverstone (both social and private housing)
- › Residents from diverse cultural backgrounds

Applicants are encouraged to attend, assistance completing the EOI will be provided on the day. The new members will be selected through a short interview process following their application.

The RCCC membership is made up of government, non-government organisations, businesses and community members working together to build a collective vision and plan, working collaboratively towards positive outcomes for the Riverstone Community.

If you are passionate about making a difference in Riverstone, have the skills and interests in working together for positive change, please show your interest by joining the RCCC. Meetings will be held monthly and training and support will be provided.

If you are interested please complete an Expression of Interest, which can be collection at Riverstone Neighbourhood Centre or for further information **contact Lisa Eggers on (02) 4777 8080 or [lisa@wentworth.org.au](mailto:lisa@wentworth.org.au)**

## Peace of Mind Expo – Penrith/ St Marys

On Tuesday 11th November, in partnership with St Marys Interagency, Wentworth Housing participated in the Peace of Mind Expo, held at the St Mary Community Centre.

The Peace of Mind Expo, based on a one stop shop model where community members were able to find out about the many different services available in the Penrith/St Marys area, all in one place. There were over 60 services and organisations present, with community demonstrations, crafts stalls, morning tea and children's activities.





## HEAD OFFICE

### Penrith

**Address:** Borec House, Suite 1002, Level 1  
29–57 Station Street, Penrith 2750  
PO Box 4303, Penrith Westfield 2750

**Phone:** (02) 4777 8000  
**Fax:** (02) 4777 8099  
**Email:** admin@wentworth.org.au

### Opening hours:

8:30am–4:30pm Mon, Tue, Thu, Fri  
1:00pm–4:30pm Wed

### Henry St Office

114–116 Henry Street, Penrith  
Office hours: By appointment only

## BRANCHES

### Hawkesbury

**Address:** 409A George Street  
South Windsor  
**Phone:** (02) 4777 8000

**Opening Hours:** 8:30am–4:30pm Mon, Tue,  
Thu, Fri (closed Wed)

### Blue Mountains

**Address:** Shop 2, 23–27 Cascade Street  
Katoomba  
**Phone:** (02) 4777 8000

**Opening Hours:** 8:30am–4:30pm Mon, Tue,  
Thu, Fri (closed Wed)

**OUT OF HOURS EMERGENCY  
MAINTENANCE LINE  
1300 761 315**



# WHAT WOULD YOU DO WITH \$1000?

**You could win one of the \$1000 cheques  
in your local area across four areas**

Wentworth is offering tenants the chance to win 1 x 4 \$1000. To be eligible you must be compliant from the 20 October 2014 to the 25 January 2015 in one of the following three categories.

**1. In credit with your rent**

**2. Pay your rent on time with no arrears**

**3. Pay your rent and your arrears repayment plan as agreed**

For further information on this program please contact us on 4777 8000, visit one of the Wentworth offices or view the "Renting from us" page on our website.

## Next WNEWS

Our next edition of WNEWS is planned for March 2015. Please let us know if you would like it emailed to you or if you would like to see an article on a specific topic.

